

Global ID	Metric Title	Agency Code	Agency	Agency Organization Metric Type	Metric Definition	Metric Algorithm	Metric Owner	Data Source	Update Frequency	Operational Category	Countermeasure Requirements	Red	Yellow	Green	Target Type	Progress Indicator (Which direction shows improvement)	Strategic Plan Performance Measures	Target	Helper Column - Do not edit (This column joins data that is used in scorecard drop-down menus)
OEO0001	Outreach events	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Unique, one-time events that further the purposes of the office by providing information to groups and individuals	Data count collected by preparing and delivering presentations using OEO data products.	Roz Boxer, Workforce Program Administrator	Internal Tracking; All	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0001 Outreach events
OEO0002	Standard work	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Documentation of a well-defined process flow for a critical function in the office	Count of processes created divided by the total number of processes needed	Stephanie Faltermeier, Administrative Services Officer	Internal Tracking	Monthly	Resolve Faster	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0002 Standard work
OEO0003	Cross-Training	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Training in processes so that individuals can replace each other in executing the process without assistance	Count of processes created divided by the total number of processes needed	Doug Walls, Research Administrator	Internal Tracking	Monthly	Resolve Faster	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0003 Cross-Training
OEO0004	Inventory of current in-demand industries	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	An analysis of the in-demand industries for one local area	Count of in-demand industries identified during new analysis	Doug Walls, Research Administrator	Internal Tracking; EA Program	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0004 Inventory of current in-demand industries
OEO0005	Unclassified accounts classified	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Increase the quality of economic statistics by exceeding all BLS Cooperative agreement deliverables	Data count of unclassified BLS accounts that receive proper classification	Mickey Games, OCEW Program Manager	Internal Tracking; OCEW Program	Quarterly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0005 Unclassified accounts classified
OEO0006	Local area in-demand methodologies identified	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	An identification of methodologies that determine in-demand industries for one local area	Count of methodologies to be used to identify in-demand industries	Doug Walls, Research Administrator	Internal Tracking; EA Program	Monthly	Decide Faster	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0006 Local area in-demand methodologies identified
OEO0007	New research topics identified and completed	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Products concerning topics not previously researched	Track the total number of new research products created by teams within OEO	Jim Chang, State Demographer	Internal Tracking	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0007 New research topics identified and completed
OEO0008	Workforce Arizona Council (WAC) policies completed	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Through the Workforce Arizona Council and partners, create policies that facilitate a resilient, integrated and reliable workforce system.	Count of WAC policies adopted by the council	Roz Boxer, Workforce Program Administrator	Internal Tracking; WF Program	Quarterly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0008 Workforce Arizona Council (WAC) policies completed
OEO0009	AWEDS programs enlisted	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Breakthrough	Programs signed onto the joint agreement	Total count of programs that agree to data sharing	Vignesh Sukumaran, Database Administrator	Internal Tracking	Quarterly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Breakthrough	Up			OEO0009 AWEDS programs enlisted
OEO0010	Number of Unemployed, Seasonally Adjusted	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Total # of unemployed persons.	Total # of unemployed persons actively seeking work. Seasonally adjusted. In thousands.	Doug Walls, Research Administrator	OEO	Monthly	Serve More Citizens	---	n/a	n/a	n/a	Reporting only	Down			OEO0010 Number of Unemployed, Seasonally Adjusted
OEO0011	Job Growth - Over the Year Number	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Total # of jobs gained over the year	Total # nonfarm jobs added over the year.	Doug Walls, Research Administrator	OEO	Monthly	Serve More Citizens	---	n/a	n/a	n/a	Reporting only	Up			OEO0011 Job Growth - Over the Year Number
OEO0012	# of Agency FTE Count	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	Number of active employees in HRIS (excluding board and commission members, interns, volunteers, and Board positions)	The agency's current headcount is compared to the agency's headcount as of March 30, 2016 (after considering any adjustments) and the difference is calculated.	Stephanie Faltermeier, Administrative Services Officer	Gov Office / State HR	Monthly	n/a - not applicable	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Sustain				OEO0012 # of Agency FTE Count
OEO0013	Arizona Management System Implementation Score	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	Metric Actual is reported as a number (#) from the FY18 AMS Assessment Agency Implementation Score and based on the average maturity of each component across the organization.	Agency Implementation score is generated from average of all Milestone Scores from the FY18 AMS Assessment. Milestone scores are generated by averaging component score across the organization.	Stephanie Faltermeier, Administrative Services Officer	Quarterly AMS Assessment	Quarterly	n/a - not applicable	n/a - not applicable	n/a	n/a	n/a	Reporting only				OEO0013 Arizona Management System Implementation Score
OEO0014	# of Regrettable Attrition	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	The number of voluntary separations of employees whose performance ratings were meets expectations or better (e.g. MAP score of 2.0 or higher) AND whom the agency indicated they had planned to retain the employee, represented as a monthly total.	The number of regrettable separations of employees who met the metric criteria and represented as a monthly total. If an agency has 2 regrettable losses occurring in the month, 2 will be reported.	Stephanie Faltermeier, Administrative Services Officer	HRIS	Monthly	n/a - not applicable	n/a - not applicable	n/a	n/a	n/a	Reporting only				OEO0014 # of Regrettable Attrition
OEO0015	# of Administrative Rules Improved or Repealed	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	# of administrative rules eliminated or streamlined by your agency - An improved rule is defined as the repeal of a rule that is overly burdensome, antiquated, contradictory, redundant, or nonessential, or modification of a rule to reduce regulatory burden	count of # rules either improved or removed	Stephanie Faltermeier, Administrative Services Officer	(insert data source)	Monthly	n/a - not applicable	n/a - not applicable	n/a	n/a	n/a	Reporting only				OEO0015 # of Administrative Rules Improved or Repealed
OEO0016	# of Breakthroughs Achieved	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	Number of breakthrough plans completed where a +50% efficiency gain has been sustained	Count of breakthrough plans meeting sustained efficiency gains	Stephanie Faltermeier, Administrative Services Officer	(insert data source)	Monthly	n/a - not applicable	n/a - not applicable	n/a	n/a	n/a	Reporting only				OEO0016 # of Breakthroughs Achieved
OEO0017	% of Services Online	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	Online defined as where the entire process from the customer perspective can be completed electronically.	# of customer-oriented services that meet criteria divided # of total customer-oriented services provided	Stephanie Faltermeier, Administrative Services Officer	(insert data source)	Monthly	n/a - not applicable	n/a - not applicable	n/a	n/a	n/a	Reporting only				OEO0017 % of Services Online
OEO0018	# of Improvement Ideas Implemented originating from Agency Employees	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	n/a	n/a	n/a	[this metric is pending]				OEO0018 # of Improvement Ideas Implemented originating from Agency Employees
OEO0019	# of Improvement Ideas Implemented Originating from Customer Feedback	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Statewide	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	[this metric is pending]	n/a	n/a	n/a	[this metric is pending]				OEO0019 # of Improvement Ideas Implemented Originating from Customer Feedback
OEO0020	Dollar value of tax changes per year	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Determine dollar value of tax policy that improve Arizona's business tax competitive position	Monetary value assigned to changes in tax policy over calendar year.	Danny Wilson, Regulatory Economist	Tax Reform Breakthrough Group	Quarterly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Reporting Only	N/A			OEO0020 Dollar value of tax changes per year
OEO0021	Number of regulations modified or eliminated	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Removal of regulations that are outdated and/or prohibit opportunities for Arizona citizens	Count of modified or eliminated regulations written in Arizona Administrative Code.	Danny Wilson, Regulatory Economist	GRRC, Internal Tracking	Quarterly	Increase Customer Satisfaction	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Reporting Only	Up			OEO0021 Number of regulations modified or eliminated
OEO0022	100% coverage of the State's census blocks in Local Update of Census Addresses program by 2018	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	The proportion (percentage) of census blocks for which residential addresses are reviewed and updated	The number of census blocks for which residential addresses are reviewed and updated divided by the total number of census block in the state	Jim Chang, State Demographer	Internal tracking	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Breakthrough	Up			OEO0022 100% coverage of the State's census blocks in Local Update of Census Addresses program by 2018
OEO0023	Number of one stop best practices identified	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	A well-defined process that is known through local, state, or national experience to improve a measurable goal	Count of identified best practices	Roz Boxer, Workforce Program Administrator	Internal Tracking	Monthly	Increase Customer Satisfaction	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0023 Number of one stop best practices identified
OEO0024	Labor market information training sessions conducted with educators	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Unique, one-time events that connect employment outcome data to educators	Count of unique training sessions using OEO data products	Doug Walls, Research Administrator	Internal tracking	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0024 Labor market information training sessions conducted with educators
OEO0025	Number of AWEDS outputs generated	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Breakthrough	An output from AWEDS is defined as any medium by which results or outcomes from a project were presented, including presentations, journal articles, media items, reports, data submissions to Federal agencies for program accountability requirements, conference posters, theses, book chapters, online interactive maps.	Count of outputs generated	Vignesh Sukumaran, Database Administrator	Internal tracking	Quarterly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Breakthrough	Up			OEO0025 Number of AWEDS outputs generated
OEO0026	Arizona Career Readiness Credentials Awarded	OEO	OFFICE OF ECONOMIC OPPORTUNITY	Operational/Sustainment	Total statewide participants who have received certification through the Arizona Career Readiness Credential	Count of participants	Roz Boxer, Workforce Program Administrator	Internal Tracking	Monthly	Serve More Citizens	2 consecutive months in red, 3 consecutive months in yellow	<75%	75-99%	1	Organic Improvement	Up			OEO0026 Arizona Career Readiness Credentials Awarded